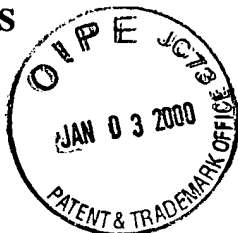


UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: E. Klingman Attorney Docket: 54208-00356
Serial No.: 09/387,938 Group Art Unit: 2731
Filed: September 1, 1999 Examiner: Not yet assigned
Title: **TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND
REMOTE AGENTS**

Assistant Commissioner for Patents
Washington, D.C. 20231



**CHANGE OF FIRM ADDRESS
FOR ATTORNEYS OF RECORD**

Dear Sir:

Please address all further correspondence in the above-identified application to:

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Dated: 12/27/99

Respectfully submitted,

A handwritten signature in black ink, appearing to be "Claude A.S. Hamrick", written over a horizontal line.

Claude A.S. Hamrick
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